

Strategic *P*riorities

2007 - 2010

SERVICE DELIVERY

STRONG & SUSTAINABLE ORGANISATION

Peer Support

Connecting positive people to QPP and to one another.

Maintain a State Resource and Visitors centre in Brisbane for positive people.

Conduct newly diagnosed support groups in identified epidemiologically significant centres.

Utilise the latest and most appropriate technologies available to provide assistance to link PLWHA who are geographically, socially or culturally isolated with particular emphasis on connecting women and young people.

Develop, implement and support self-help network models that can be implemented throughout the state and which ensure quality and consistency of support to PLWHA.

HIV Prevention

A shared responsibility.

Develop policies and programs giving specific regard to the needs of PLWHA.

Build and nurture collaborative relationships with key Queensland Health units and other relevant HIV & STI prevention organisations.

Governance

A strong and effective board of directors, strategically leading the organisation.

Implement a capacity building program for all directors.

Regularly review and up date the Strategic Plan.

Undertake regular review of board effectiveness.

Develop processes which support an effective team environment.

Plan for directors' succession.

Management, Resources & Accountability

Engender an effective team environment.

Accountable for how services are delivered.

Development and implementation of an operational plan.

Undertake regular review of activities through consumer satisfaction surveys.

Implement effective fundraising and marketing strategies.

Identify and utilise technologies that support the operations and practices of QPP

Advocacy

Creating supportive environments for positive people in Queensland.

Represent the interests of Queensland positive people on a range of state and national bodies and working groups.

Build a strong and effective public speakers bureau to raise awareness of the lived experience of HIV in the community.

Provide assistance to individual PLWHA who have been discriminated against and/or denied appropriate services or support.

Build constructive relationships and identify opportunities to implement joint advocacy projects with other organisations including Queensland Health, Spiritus Positive Directions, QAHC and NAPWA.

Training & development

Directors, Volunteers and Staff have the skills and support needed to do their jobs.

Develop and update operational policy and procedure manuals.

Develop and implement support and supervision programs.

Encourage and nurture an organisational culture of innovation and learning.

Support and encourage an effective and creative team environment.

Policy & Procedure

Continue the ongoing development of policies and procedures including (but not exclusively) a Disability Access policy.

Continue to develop, streamline and implement financial management policies and procedures which are consistent with the practicalities of the service delivery model/s throughout the state.

Implement a regular and cyclical policy review procedure with regard to keeping policy current, coherent and consistent.

Health Promotion

Training and skills development for positive people across Queensland.

Conduct evidence based health promotion programs to be delivered in key identified HIV epidemiological centres each year. Programs may be developed by QPP or by another organisation and supported and promoted by QPP.

Conduct the HIV Info-line.

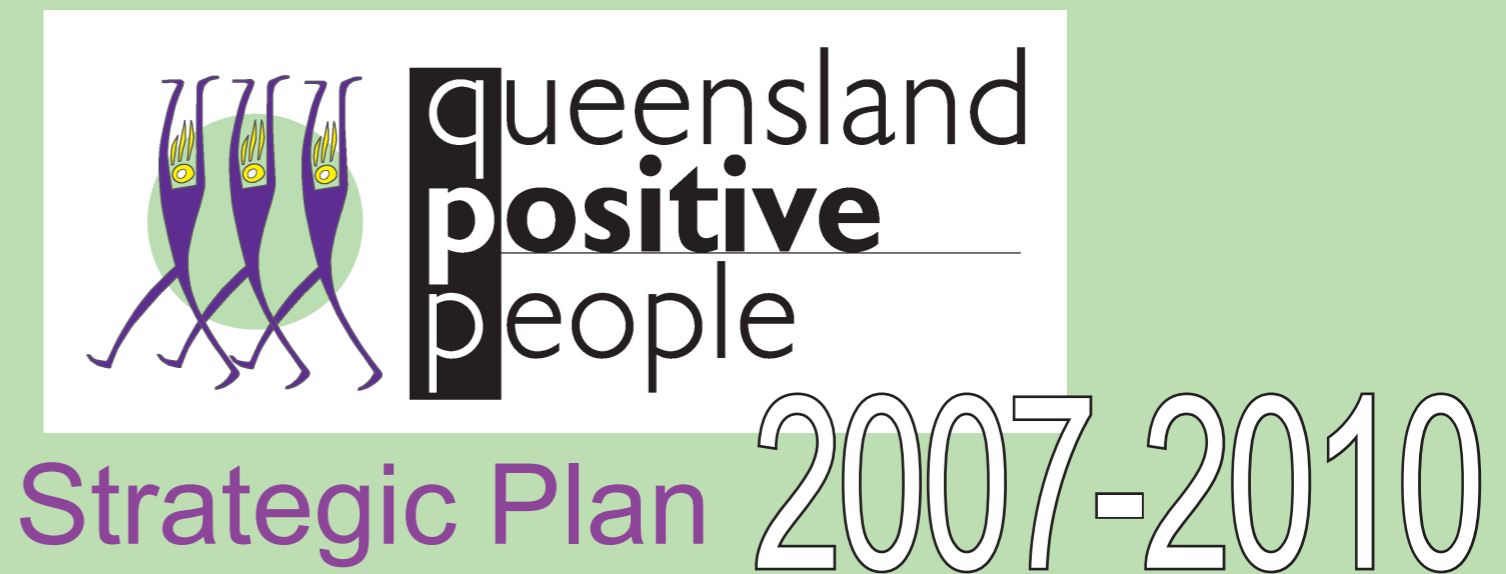
Maintain the QPP website with accurate, current and appropriate information.

Produce regular Treatments Updates and QPP Alive.

Review, develop and distribute resources to PLWHA.

Outcomes QPP is Working to Achieve

- that PLWHA are acknowledged, accepted and provided access to accurate and current information;
- that PLWHA are actively involved in the work of QPP;
- that QPP is recognised as an organisation of excellence and innovation which leads by example;
- that PLWHA are empowered to take action in their own lives;
- that PLWHA have a voice about relevant issues which impact upon the individual with HIV; and
- that PLWHA have access to support.



Key Performance Measures

- Many people are interacting with QPP.
- Programs and services provided by QPP specifically for PLWHA are accessed only by PLWHA.
- PLWHA are able to access QPP for programs and services as required.
- QPP is delivering a wide range of programs and services.
- QPP programs and services are well attended.
- There is an enhancement of wellbeing of PLWHA in Queensland.
- There are many and varied networks of PLWHA running successfully.
- QPP has strong and active collaborative relationships with other relevant agencies.
- PLWHA are satisfied with the programs and services offered by QPP.
- Other relevant organisations are satisfied with the programs and services offered by QPP.
- There are many referrals to and from QPP.

Vision

Queensland Positive People (QPP) is a peer-based advocacy organisation which is committed to actively promoting self-determination and empowerment for all people living with HIV/AIDS (PLWHA) throughout Queensland.

Purpose

Our aim as QPP is:

- to reduce adverse impacts of HIV/AIDS;
- to reduce social isolation and discrimination for all PLWHA;
- to proactively influence service provision on behalf of all PLWHA;
- to advocate for and promote self-determination for all PLWHA;
- to enhance the health and wellbeing of all PLWHA;
- to develop and support a state wide network of PLWHA;
- to provide the space and resources to enable a person to be the person they have the full potential to be.

The Way QPP Works

PLWHA are involved in all aspects of QPP including governance, administration and development and delivery of QPP programs and services.

QPP encourages and supports PLWHA to take an active role in their own health care.

QPP acknowledges the diversity of the lived experience of PLWHA and develops flexible services able to meet differing needs, experiences and locations.

QPP networks with other organisations at a state and national level, understanding that the best outcomes for PLWHA in Queensland will be achieved through collaborative effort. We work particularly closely with Queensland Health, Spiritus Positive Directions, Queensland Association for Healthy Communities (QAHC) and the National Association of People Living with HIV/AIDS (NAPWA).

QPP communicates widely about what it is doing and why.



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QPP will focus on developing systems and processes that will contribute to the longer term capacity of the organisation to deliver the best possible outcomes for people affected by and living with HIV/AIDS in Queensland. The priorities for this period reflect this unique stage in the development of the organisation where services, processes, structures, systems, materials and infrastructure will be developed.